

Dear St. Charles Library Patron,

Your St. Charles Library Board is looking to gain input and feedback to help guide in the service delivery decisions of your local library. Your ideas and opinions are important to our library and will help us provide you the best library services possible. Please circle your response.

1. What types of materials/services do you and/or your family use most often or would like to use?

- | | | |
|--|---------------------------|-------------------------|
| (a) children's material | (l) bestseller books | (s) Information |
| (b) books | (m) large print books | (t) books on CD |
| (c) magazines | (n) e-mail access | (u) DVDs/videos |
| (d) CD's/ music | (o) CD computer software | (v) Internet access |
| (e) research databases | (p) copier | (w) meeting room space |
| (f) leisure reading area | (q) reference information | (x) children's programs |
| (g) used book sales | (r) young adult area | (y) quiet study space |
| (h) public computers with software applications (example: MS Word) | | |
| (i) out-of-town newspapers | | |
| (j) coffee bar | | |
| (k) exhibit space | | |

2. How do you and/or your family learn about library programs?

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|----------------|-------------------|--------------------------|---------------|
| (a) events | (c) local library | (e) library web site | (g) newspaper |
| (b) television | (d) Facebook | (f) other (specify)_____ | |

3. Are there other services you and/or your family would like the library to provide?

- | | | |
|--------------------------|-----------------------|------------------------|
| (a) Literacy classes | (d) Computer classes | (g) government info |
| (b) Coffee shop | (e) Study rooms | (h) career information |
| (c) Older adult programs | (f) lifelong learning | |

4. I would like to see the library open...

- (a) More evenings
- (b) Earlier in the morning
- (c) Saturdays

5. Tell us what hours would be best for you to have the library open and why.

6. What do you value the most about the St. Charles Public Library?

7. Are there school-aged children in your household? YES/NO

8. OPTIONAL: The following information will be used for demographic purposes only. Please provide information for the person completing the survey.

- Male Female
- Child (up to age 12) Teen (13-19) Adult (20-54) Senior (55+)

Feel mail or drop off your response to City Hall at 830 Whitewater Avenue, St. Charles, MN 55972. Please one response per patron. Thank you for taking the time to share your thoughts with the St. Charles Public Library Board. Any additional comments, please use the back of this sheet.