

City of St. Charles
830 Whitewater Avenue
St. Charles, MN 55972

Phone (507) 932-3020
FAX (507) 932-5301

www.stcharlesmn.org



MAYOR: JOHN SCHABER, COUNCIL: DAVID KRAMER, JOHN STEFFEL, WAYNE GETZ, DAVID BRAUN, ADM.: ANDREW LANGHOLZ

June 12, 2024

John Doe
123 Sample st
St. Charles, MN 55972

Dear Water Customer,

The Lead and Copper Rule Revisions (LCRR) from the US Environmental Protection Agency (EPA) requires public water systems to inventory all water service materials.

This water service line inventory is mandatory. To aid in the inventory, the City is requesting your help. The material of your service line at 123 Sample St is currently unknown and must be identified.

Please refer to the attached flyer "***How To Check Your Service Line Material***" for assistance with identification of your service line material and then respond to the survey in one of three ways:

- **Online - Scan the QR code or visit waterserviceinventory.com**

Login ID#:

Password:



- **Call 855-440-4005 for assistance with identification and a survey will be completed for you.**

- **Mail the completed attached survey to:**

City of St. Charles
830 Whitewater Avenue
St. Charles, MN 55972

Please submit your response by July 12, 2024. Your cooperation is greatly appreciated.

Sincerely,
The City of St. Charles

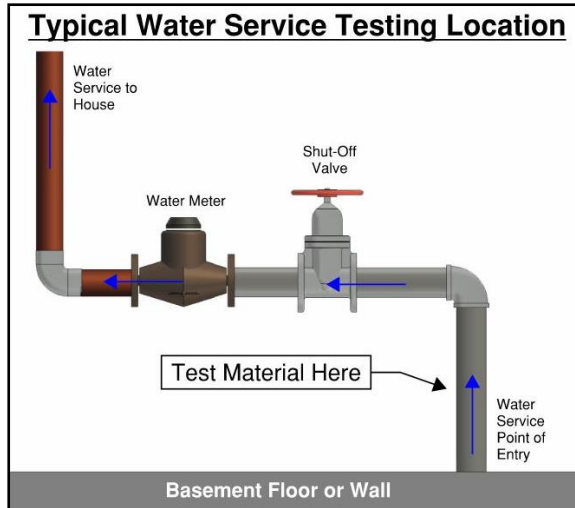
For more information about the inventory, visit the web address below:
<https://www.health.state.mn.us/communities/environment/water/rules/lcrr.html>



How to Check Your Service Line Material

Step 1.

Your service line carries water to your house from the water main. Locate the service line coming into your home. This is typically in the basement. A shut-off valve is installed on the pipe after this point of entry. **You will need to test between the point of entry and the shut-off valve.** If the pipe is covered, you may need to expose a small test area. If the pipe is painted, you may need to use sand paper to expose the metal.



Water Service Testing Location is typically in the basement.

Step 2.

Use a key or coin to scratch the surface of the pipe. **DO NOT** use a sharp instrument to avoid punctures. If the scratch turns a shiny silver color, the line could be lead or galvanized.

Step 3.




Determine if a magnet is attracted to the pipe. If the magnet sticks, it is galvanized pipe. **Strong magnets work best.**

Step 4.

Lightly tap the pipe and take note of the sound produced.

Step 5.

Compare your findings to the chart below.

	 Lead	 Copper	 Galvanized
Scratch Test Result	Shiny silver	Penny-colored	Dull to shiny silver
Magnet Test Result	No attraction	No attraction	Attraction
Tapping Test Result	Dull noise	Metallic ringing	Metallic ringing

Test Result Comparison Chart

Note: Plastic is a rigid material that can vary in color but is most commonly white.

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JUNE 6, 2024

Water Service Material Survey

To respond by mail, please complete the form below and return to

City of St. Charles
830 Whitewater Avenue
St. Charles, MN 55972

Customer Name _____

Service Address _____

Phone _____

Water Account Number (if available) _____

Year Home Built (approx.) _____

Please circle the appropriate material of your service line:

Lead

Galvanized

Copper

Plastic

Unsure? Call 855-440-4005 for assistance with identification and a survey will be completed for you over the phone.

I affirm that the information included in this response is true and accurate to the best of my knowledge.

Name Printed (if different from above) _____

Signed _____

